Why was I removed from the community?

Account and Access · https://www.re-origin.com/support/why-was-i-removed-from-the-community

Why Was I Removed from the re-origin Community?

If you've been removed from the re-origin community, it's usually due to one of the following reasons:

1. Your Membership Has Ended

The most common reason is that your re-origin membership is no longer active.

This can happen if:

- you chose to cancel your subscription
- your membership reached its renewal date and was not continued

Access to the re-origin community is included as part of your active membership, so once your subscription ends, access to the community platform is automatically removed.

2. A Payment Was Unsuccessful

In some cases, access may be removed if a payment did not go through.

This can happen if:

- your card details have changed
- your card has expired
- there were insufficient funds
- your bank declined the transaction

When this happens, your access to the re-origin program and community may be paused until the issue is resolved.

How to Regain Access

If you believe this was a mistake, or you'd like to regain access to the re-origin community, the best next step is to contact us.

We can:

- confirm the exact reason your access was removed
- help you update your payment details
- support you in reactivating your membership

You can reach us at: **support@re-origin.com**

A Quick Reassurance

We know it can feel frustrating or confusing to suddenly lose access, especially if you've been actively engaging with the program and community.

The re-origin community is designed to support your nervous system healing and neuroplasticity journey, so we aim to make access as smooth as possible while maintaining a clear membership structure.

Summary

Being removed from the re-origin community is usually due to a cancelled membership or a failed payment. Once your membership is active again, you'll regain full access to the program and community.

Why did I lose access to the re-origin community?

You may have lost access because your re-origin membership is no longer active or a recent payment was unsuccessful. Community access is included as part of your active subscription.

How do I get back into the re-origin community?

To regain access, you can reactivate your membership or update your payment details. If you're unsure what happened, contact support@re-origin.com and we'll help you restore access as quickly

as possible.