What happens if my subscription payment fails to re-origin?

Subscription and Billing · https://www.re-origin.com/support/subscription-payment-failed-re-origin

If your subscription payment fails on re-origin, don’t worry—this can happen for a number of common reasons, such as expired cards or insufficient funds, and there are simple steps to resolve it.

What happens when a payment fails?

If a payment attempt is unsuccessful:

- You will receive an email notification
- We will automatically retry your payment method multiple times over the following 7 days
- During this period, your access may continue temporarily

If the payment continues to fail after multiple attempts, your subscription will be cancelled and your access to the re-origin program and community may be paused.

How to fix a failed subscription payment

To restore uninterrupted access:

1. Log in to your re-origin account
2. Go to **My Account**
3. Update your payment details
4. Ensure your card is valid and has sufficient funds

Once your payment method is updated, access can typically be restored quickly.

Keeping your billing information up to date helps avoid interruptions to your progress in the program.

If you need help or are unsure what went wrong, contact **support@re-origin.com** and we’ll guide you through the next steps.

Why did my re-origin subscription payment fail?

Payments can fail due to expired cards, insufficient funds, or bank restrictions. Updating your payment details resolves the issue.

Will I lose access if my re-origin payment fails?

If payment retries are unsuccessful after several attempts, your subscription may be cancelled and access paused. Updating your payment details promptly helps prevent this.