I forgot to apply the promotional code. Can I get the discount now?

Account and Access · https://www.re-origin.com/support/forgot-promo-code-after-purchase

We’re sorry, but we’re unable to apply promo codes or discount codes after a purchase has already been completed. Once an order has been processed and payment has been confirmed, our system does not allow for retroactive adjustments, including the addition of promotional offers, discounts, or coupon codes.

To ensure you receive any available savings, we strongly recommend double-checking that your promo code or discount code has been correctly entered and successfully applied at checkout before finalizing your purchase. You should see the discount reflected in your order total prior to completing payment.

If you plan to make a future purchase, we encourage you to review any available promotions ahead of time and ensure they are applied during checkout. If you experience any issues entering your code, please reach out to our support team before completing your order, and we’ll be happy to assist.

Although we do not often have promo codes available, when we do they will be advertised on our socials pages.

Thank you for your understanding.

What happens if my promo code won't work?

We’re unable to apply promo or discount codes after a purchase has been completed. We recommend double-checking that your code is entered before checking out, as we’re not able to make changes retroactively. If you have any issues please contact us at support@re-origin.com